



DEVOS PLACE
BROADBAND INTERNET
ACCESS ORDER FORM



DATE: _____
 PLEASE TYPE OR PRINT ALL ENTRIES. THIS FORM MUST BE FILLED OUT COMPLETELY.
IMPORTANT: In order to ensure having service on the date desired, this application and payment must be received 14 days prior to the requested service date.

WIRED ACCESS

QTY.	PRICE	TOTAL
_____	(\$300 per connection)	_____

REQUESTED DATE FOR CONNECTION _____
Please note: There is an additional \$100 charge if this form is not received at least 14 days before the show. No refunds within 72 hours of show.

WIRELESS ACCESS

QTY.	PRICE	TOTAL
_____	(\$50 per computer)	_____

Mail or Fax Form to: DeVos Place 303 Monroe Ave. NW Grand Rapids, MI 49503 TEL: 616-742-6500 FAX: 616-742-6590
Internal Use Only: Date Order Rec'd: _____ <div style="text-align: right;"> _____ Bill to SMG Master Account </div>

TOTAL DUE: _____

DAY OF SHOW CONTACT (name) _____ (cell #) _____ (email) _____

IMPORTANT: Credit cards are the only accepted form of payment. Your card will be charged within 5 days of completion of the event.	<input type="checkbox"/> Master Card <input type="checkbox"/> Visa <input type="checkbox"/> American Express Credit Card # _____ Exp. Date _____ Card Holders Name (PRINT) _____ Authorized Signature _____
Event Name	
Firm Name	Event Dates _____ Booth# _____
Address	Telephone # _____
City, State, Zip	Fax # _____
Signature	Contact Name _____

ACCEPTABLE USE POLICY

The following is ISG's Acceptable Use Policy for ISG IP Products and Services. It's purpose is to protect ISG, it's customers and the Internet community in general from irresponsible or, in some cases, illegal activities. This Acceptable Use Policy is a non-exclusive list of the actions prohibited by ISG. ISG reserves the right to modify it at any time, effective upon posting at: <http://www.goisg.com/infrastructure/wireless/use.asp>

Prohibited Uses of ISG's Systems, Products and Services:

1. Unauthorized attempts by a user to gain access to any account or computer resource not belonging to that user (e.g., "cracking").
 2. Obtaining or attempting to obtain service by any means or device with intent to avoid payment.
 3. Unauthorized use, or forging, of mail header information (e.g. "spoofing").
 4. Unauthorized access, alteration, destruction, or any attempt thereof, of any information of any ISG customers or end-users by any means or device.
 5. Transmission, distribution or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorization, and material that is obscene, defamatory, constitutes an illegal threat, or violates export control laws.
 6. Sending unsolicited mail messages, including the sending of "junk mail" or other advertising material to individuals who did not specifically request such material ("e-mail Spam"). This includes, but is not limited to, bulk mailing of commercial advertising, informational announcements, and political tracts. It also includes posting the same or similar message to one or more newsgroups (excessive cross-posting or multiple-posting). ISG accounts or services may not be used to collect replies to messages sent from another Internet Service Provider where those messages violate this Policy or that of the other provider.
 7. Knowingly engage in any activities that will cause a denial-of-service (e.g., synchronized number sequence attacks) to any ISG customers or end-users whether on the ISG network or on another provider's network.
 8. Using ISG's Products and Services to interfere with the use of the ISG network by other customers or authorized users.
- Each ISG IP customer is responsible for the activities of its customer base/representatives or end-users and, by accepting service from ISG, is agreeing to ensure that its customers/representatives or end-users abide by these rules. Complaints about customers/representatives or end-users of an ISG IP customer may be forwarded to the customer's postmaster and abuse@goisg.com. If violations of the ISG Acceptable Use Policy occur, reserves the right to terminate services with customer or take action to stop the offending person or organization as ISG deems appropriate, without notice.